

# DBHR COVID-19 bi-monthly call

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**Hosted by: Division of Behavioral Health and Recovery**  
**Tuesday, October 6**  
**1:30 to 2:30 p.m.**

# DBHR bi-monthly call

**Welcome! We will begin at 1:30 p.m.**

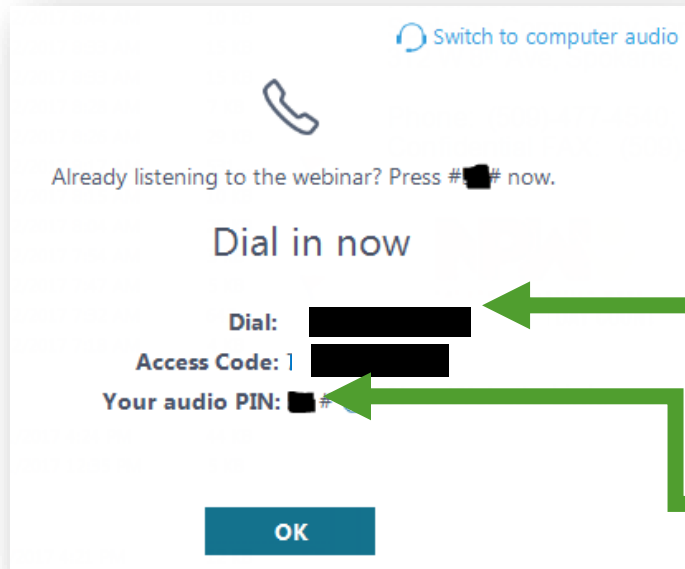
▶ It is always a good idea to close other windows.

▶ If participating via phone

▶ Click OK and mute your computer speakers.

▶ Be sure to enter your unique **Audio PIN**, if you haven't already.

For help with the webinar email  
[Jennifer.Peterson@hca.wa.gov](mailto:Jennifer.Peterson@hca.wa.gov)



Switch to computer audio

Already listening to the webinar? Press #1# now.

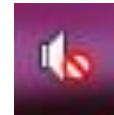
Dial in now

Dial: [redacted]

Access Code: 1 [redacted]

Your audio PIN: [redacted] #

OK



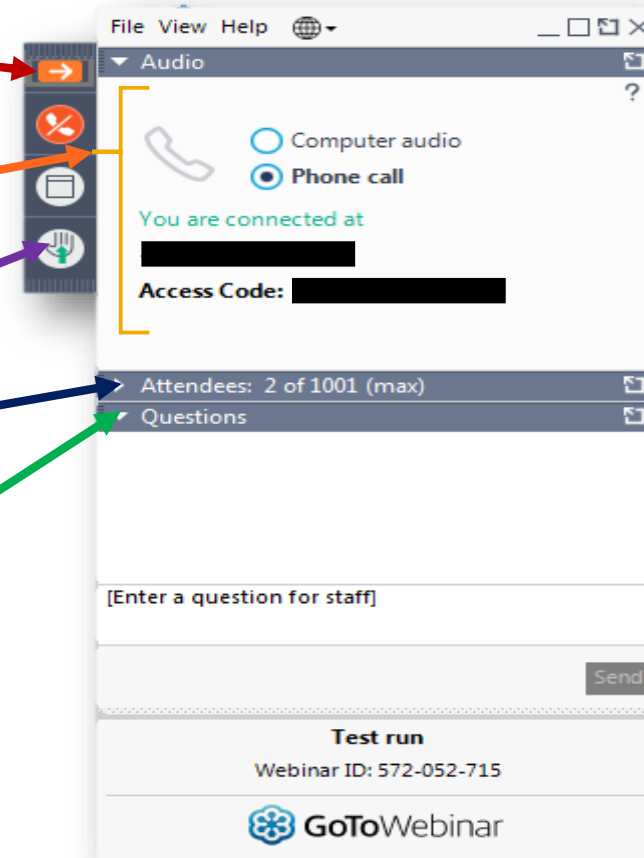
# Disclaimer

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- ▶ This webinar is being recorded and will be posted to the HCA COVID-19 page.
- ▶ This recording is open to public disclosure.
- ▶ Please do not disclose any private or confidential information.

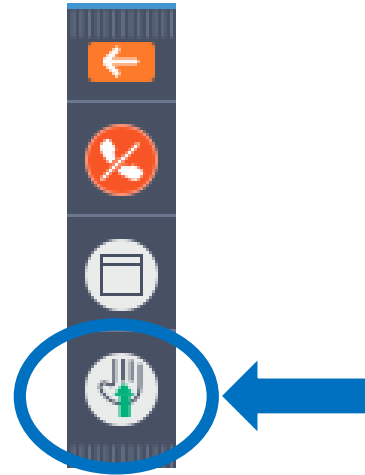
# Webinar controls

- **Grab Tab** – Allows you to open/close the Control Panel, mute/unmute your audio (if the organizer has enabled this feature) and raise your hand
- **Audio pane** – Displays audio format. Click Settings to select telephone devices.
- **Hand** – click to raise hand. Click again to lower.
- **Attendee List** – Displays all the participants in session
- **Questions pane** – Allows attendees to submit questions and review answers (if enabled by the organizer). Broadcast messages from the organizer will also appear here.

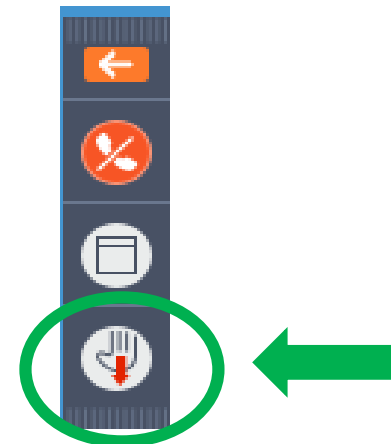


# How to raise your hand

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This means that your hand is down



This means that your hand is up

# Welcome

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- ▶ Two funding opportunities
  - ❖ The federal government announced [\\$20 billion in new funding](#) for providers who work on the frontlines of COVID-19.
  - ❖ Apply by November 7
  - ❖ National Council for behavioral health has [funding opportunities](#)
- ▶ If you are a provider who is having difficulty getting paid from your MCO:
  - ❖ Email: [HCAmcprograms@hca.wa.gov](mailto:HCAmcprograms@hca.wa.gov)
  - ❖ Subject line should be URGENT FINANCIAL CONCERNS or subject line "outstanding payment due"

# Agenda

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Subject	Who
• <b>Welcome</b>	• Michael Langer
• <b>Psychiatry Consultation Lines</b>	• Rebecca Sladek and Jennifer Magnani
• <b>Questions</b>	• All

# Psychiatry Consultation Lines

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- ▶ The call today will focus on:
  - ❖ Psychiatry Consultation Line (PCL)
  - ❖ Partnership Access Line (PAL)
  - ❖ Partnership Access Line for Moms

**There will be time for questions on the second half of the call**

# Psychiatry Consultation Line (PCL)

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- ▶ What is it?
  - ▶ 24/7 consultation line for adult psychiatry and/or addictions questions
  - ▶ Staffed by 30+ UW faculty psychiatrists, including addiction psychiatrists
- ▶ Who can call?
  - ▶ Any prescribing provider in WA State
- ▶ How do I access it?
  - ▶ **877-WA-PSYCH** (877-927-7924)
  - ▶ [PCLWA@uw.edu](mailto:PCLWA@uw.edu)
  - ▶ [www.pcl.psychiatry.uw.edu](http://www.pcl.psychiatry.uw.edu)

*We are a critical access hospital, and this is such a great resource. Thank you for providing it! ~ Lewis County*

# Partnership Access Line (PAL) for kids

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## ▶ What is it?

- ▶ Consultation line for child and adolescent psychiatry questions
- ▶ Staffed by child psychiatrists, operated by Seattle Children's Hospital

## ▶ Who can call?

- ▶ Primary care providers in WA (or WY and AK)

## ▶ How do I access?

- ▶ 866-599-7257
- ▶ [paladmin@seattlechildrens.org](mailto:paladmin@seattlechildrens.org)
- ▶ [www.seattlechildrens.org/PAL](http://www.seattlechildrens.org/PAL)

*"Thank you for this service. It would take my patient months to see a psychiatrist. ~ Vancouver County*

# Partnership Access Line (PAL) for moms

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## ▶ What is it?

- ▶ Consultation line for behavioral health questions related to pregnancy and postpartum. Also provides local resources and referrals.
- ▶ Staffed by UW psychiatrists with expertise in perinatal mental health

## ▶ Who can call?

- ▶ Any provider in WA who cares for pregnant or postpartum patients

## ▶ How do I access it?

- ▶ 877-PAL4MOM (877-725-4666)
- ▶ [ppcl@uw.edu](mailto:ppcl@uw.edu)
- ▶ [www.mcmh.uw.edu/ppcl](http://www.mcmh.uw.edu/ppcl)

*"I don't think I would see pregnant or breastfeeding women if this service wasn't available. ~ Anonymous*

# Time for questions

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# Recruitment and retention resources

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## ▶ Job boards

- ❖ [3RNet](#)
- ❖ [Monster](#)
- ❖ [American job center](#)
- ❖ [Indeed](#)
- ❖ [LinkedIn](#)
- ❖ [Military recruitment](#)
- ❖ [JBLM Transition Assistance Program \(TAP\)](#)

## ▶ Recruitment partners

- ❖ [Workforce development council](#)

## ▶ Loan forgiveness and repayment

- ❖ [Washington loan programs](#)
- ❖ [National Health Service corps](#)
- ❖ [Eligible training providers](#)

## ▶ Recruitment/retention tool kits

- ❖ [Behavioral Health workforce in Rural America](#)

# Recovery support services

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## ▶ Please take the [peer counselor survey](#)

- ❖ We want to make sure that we continue to meet the peer workforce demands in the behavioral health system.
- ❖ Our goal is to improve training and testing, and reevaluate how we provide CPC continuing education.
- ❖ We are surveying CPC employers to understand their current wants and needs.
- ❖ We will use the information gained from the survey to help inform our process for future decisions.

## ▶ Additional DBHR conferences will be held virtually this year

- ❖ [Foundational Community Supports](#) Tuesday, September 15 to Wednesday, September 16
- ❖ [2020 Co-occurring Conference](#) Monday, October 5 to Tuesday, October 6
- ❖ [Conference on Ending Homelessness](#) Thursday, October 7 to Friday, October 8 Starts at 8 a.m.

# DBHR treatment resources

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## ▶ **National Association of State Alcohol and Substance Abuse Directors**

- ❖ Webinar: [What you need to know about 42 CFR part 2](#)
- ❖ Wednesday, September 16
- ❖ 12 to 1:30 p.m.

## ▶ **Certification training**

- ❖ [National Certification Commission for Addiction Professionals \(NCC AP\)](#)
- ❖ [National credential and endorsement exams](#)
- ❖ [state licensure](#)

## ▶ **Behavioral health financial assistance**

- ❖ [Billing FAQ](#)

## ▶ **Supervision plans as required by the Medicaid BH state plan**

- ❖ [Email HCADBHRBHCVID19@hca.wa.gov](mailto:HCADBHRBHCVID19@hca.wa.gov) with the Subject line: *Supervision Plan*. We will contact you if there are any questions about your plan.

# Behavioral Health Institute telehealth rapid response training and TA plan

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- ▶ [Behavioral health institute training and technical assistance for telehealth](#)
- ▶ [Information for individuals receiving telehealth services](#)
- ▶ [Statewide provider survey](#) released to all BH treatment agencies
- ▶ [Telehealth resource website](#)
- ▶ **Webinar: Staying Connected & Involved While Physical Distancing: A Washington State Conversation**
  - ❖ [Register](#)
- ▶ **Contacts**
  - ❖ Jim Vollendroff: [vollenj@uw.edu](mailto:vollenj@uw.edu), Melody McKee: [melmckee@uw.edu](mailto:melmckee@uw.edu), Cara Towle, [ctowle@uw.edu](mailto:ctowle@uw.edu)

# Other resources

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- ▶ [Statewide wireless hotspot map](#)
- ▶ [Guidance for law enforcement and first responders who administer Naloxone](#)
- ▶ [Department of Health](#)
- ▶ [World Health Organization](#)
- ▶ [SAMHSA](#)
- ▶ [Telehealth Learning and Consultation \(TLC\) Tuesdays.](#)
- ▶ [Addiction Technology Transfer Center \(ATTC\) Network,](#)
- ▶ [Center for Excellence on Protected Health Information \(CoE-PHI\),](#)
- ▶ [National Consortium of Telehealth Resource Centers](#)
- ▶ [Center for the Application of Substance Abuse Technologies \(CASAT\)](#)
- ▶ [Prevention Technology Transfer Center \(PTTC\) Network](#)
- ▶ [Behavioral Health Training, Workforce and Policy Innovation Center](#)
- ▶ DOH created a COVID-19 & Smoking/Vaping: New [Infographic](#) to Share is Out Now – Translated into 9 Additional Languages.

